



**BRADLEY'S INSURANCE**

Cheryl Haydock  
The MIHI Group  
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**RE: Recommendation of Cheryl Haydock and The MIHI Group**

Our focus in 2009 was to bring peace, process and prosperity to our operations at Bradley's Insurance. As the start to this process we brought MIHI in to work through their PLT program. As Cheryl delved into the delivery of the PLT program, we were so impressed with the observations and plans of action she was recommending that we decided to contract with MIHI for a full year of ongoing services.

The results to date have been a streamlining of our processes, boost in our team's morale and increased efficiency. We are confident as we continue to work with MIHI that our operations will be more focused, more effective and a better competitor in the insurance industry.

I feel confident in recommending MIHI and Cheryl Haydock as her professionalism, knowledge and focus on results ensures she will provide tremendous value to any brokerage that she visits.

Regards,

Ray Shannon, B.Sc., RIB  
Vice President, Partner



An Independent Insurance  
Broker Covers You Best.