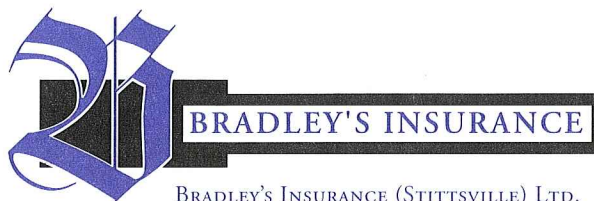


October 1st, 2006



BRADLEY'S INSURANCE (STITTSVILLE) LTD.

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CLIPS,
10 South Front Street
Suite 301
Belleville, ON
K8N 2Y3

Att'n: Mr. Justin Porter

Dear Justin:

I just wanted to drop you a note to express my sincere thanks for the outstanding job you did in just 5 days at Bradley's Insurance in Stittsville.

You were focused, knowledgeable and professional. You delivered on everything you promised and you did so in a useable format.

Focus days, streamlining and grouping Commercial Lines letters through Word Integration, a documented renewal process and giving me the tools to ensure we continue to follow the established processes far exceeded my expectations.

I have been around the business for a long time and I have never experienced an outside consultant delivering product in such a short period of time – congratulations!

Sincerely,

Maureen Gervais, R.I.B. – Ont.
Commercial Lines Manager



An Independent Insurance
Broker Covers You Best.